



Vantis Smart Film Warranty

Vantis Shade Systems provides a three (3) year limited manufacturer warranty on all Vantis Smart Film products, aligned with our manufacturing partners. This warranty ensures reliable performance when installed in accordance with Vantis specifications.

1. Warranty Coverage

Vantis Smart Film is warranted for a period of three (3) years from the date of installation. Coverage includes electrical functionality, switching performance, uniformity, and manufacturing defects, including busbar integrity when processed by Vantis.

2. Exclusions

This warranty does not cover installation errors, improper wiring, incorrect transformer or power supply usage, environmental conditions such as moisture intrusion, edge exposure, physical damage, or cosmetic variations.

3. Labor Disclaimer

This warranty is limited to replacement material only. Labor, removal, reinstallation, and associated costs are not included.

4. Replacement Policy

Approved warranty claims will be fulfilled through material replacement or credit at the discretion of Vantis Shade Systems.

5. Conditions of Warranty

Warranty is valid only if the product is installed in accordance with Vantis installation guidelines and approved electrical specifications. Use of non-approved components or deviation from installation standards may void warranty coverage.

6. Warranty Claims Process

All claims must include supporting documentation, including photos, video of the issue, installation details, and electrical specifications. Vantis reserves the right to inspect and validate all claims prior to approval.

Client Acknowledgment

By proceeding with purchase and/or installation, the client acknowledges and accepts the terms of this warranty.